

Nursing Clinic Information

What are the benefits to attending a clinic?

- You will receive a scheduled appointment – no waiting at home or in ER
- Clinics are open 7 days/week and offer a variety of appointment times
- Supplies are available at the clinic – no risk of supplies not arriving or running out at home, needing to be at home for supply delivery, or finding a place to store supplies
- Clinics are conveniently located throughout the area to minimize required travel time

Why am I being referred to a nursing clinic, rather than being seen at home?

- Home and Community Care Support Services Nursing clinics were created in order to maximize health care funding and foster a sustainable healthcare system. This ensures that we can continue to provide health services to as many people as possible in the community, decreasing the number of people who have to visit an emergency room or be admitted to hospital.
- If you are able to leave the home for other appointments, you are eligible and expected to attend a Home and Community Care Support Services Nursing clinic.
- Effective use of clinics ensures nurses are able to see those homebound individuals who need care at home at their most vulnerable time

What is the difference between a Home and Community Care Support Services nursing clinic and a medical walk-in clinic?

- Only clients that are admitted to the Home and Community Care Support Services can attend a Home and Community Care Support Services nursing clinic
- Physicians cannot directly refer to a nursing clinic; they must send a referral to the Home and Community Care Support Services
- Home and Community Care Support Services clinics, like all Home and Community Care Support Services services, are covered by OHIP
- Home and Community Care Support Services clinics are staffed by nurses – no physicians onsite
- Home and Community Care Support Services clinics do not accept walk-ins – all visits are pre-scheduled by the clinic

How do I get to a clinic?

Most clinics are easily accessible by bus or car. You can either drive yourself or have a caregiver drive you to the clinic. If you don't have a caregiver available to drive you, your Home and Community Care Support Services Care Coordinator can refer you to a community support agency that will assist you in getting transportation. Clinic information and maps to the clinic are available on the champlainhealthline.ca.

Contact Information: